

ASIAN CLAIMS CONVENTION 19-20-21 APRIL 2017

THE INTERCONNECTED WORLD OF CLAIMS



AUSTRALASIAN INSTITUTE OF
CHARTERED LOSS ADJUSTERS

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Singapore College
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HO CHI MINH CITY VIETNAM

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JOHN FOORD

ACC17 – HO CHI MINH CITY, VIETNAM

ABOUT THE EVENT

The theme for the event is the **'Interconnected World of Claims'**. The exciting programme will examine the challenges facing those in Insurance Claims and look at the best practices across the industry with a focus on Asia. The comprehensive event will encompass a Cocktail Function, two day Convention and Gala Dinner. The event offers an unmatched opportunity to develop and enhance relationships and share insights from leading professionals from a wide range of fields.

The presentations are highly topical and relevant in a dynamically changing global insurance market.

VENUE AND ACCOMMODATION

The convention venue is the Caravelle Saigon Hotel, a historic, French Colonial designed establishment in the heart of Ho Chi Minh City. Rooms include free internet access, breakfast and inclusive of taxes.

rsvn@caravellehotel.com

Competitive accommodation rates have been negotiated and bookings can be made direct by downloading the accommodation form on page six.

WHO SHOULD ATTEND

Professionals engaged in the insurance industry, particularly in the area of claims including senior insurance company managers, brokers, re-insurers, loss adjusters, professional consultants, insurance lawyers, suppliers and service providers.

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PROGRAMME

WEDNESDAY, 19 APRIL 2017

TIME	ACTIVITY/TOPIC	SPEAKER	COMPANY
6:00 – 8:00 pm	COCKTAIL FUNCTION <i>Sponsored by: MDD Forensic Accountants</i>		

THURSDAY, 20 APRIL 2017

8:00 – 9:00 am	REGISTRATION		
9:00 – 9:15 am	Welcome & Opening	Leon Briggs <i>President of AICLA</i>	Cunningham Lindsey NZ Limited
Morning Sponsor: <i>HFS-Asia-Hawkins</i>			
9:15 – 10:00 am	Investigation of Renewable Energy Losses	Dr. Richard Fletcher <i>Principal Associate</i>	Hawkins
10:00 – 10:30 am	MORNING TEA		
10:30 – 11:15 am	An Overview of the Insurance Market in Vietnam	Le Thi Ngoc Huong <i>CEO, Vietnam</i>	Jardine Lloyd Thompson
11:15 – 12:00 pm	A Broker's Perspective on Claims Matters	Graham Purdon <i>Head of Claims, Asia</i>	Marsh Singapore Pte Ltd
12:00 – 1:15 pm	LUNCH		
Afternoon Sponsor: <i>Forensic Services Asia Pte Ltd</i>			
1:15 – 2:00 pm	Pre-loss Insurance Valuations	Graham Copland <i>Managing Director</i>	John Foord
2:00 – 2:45 pm	Insurance and Cyber Security in Today's World – Risks and Claims	Peter Shelford <i>Country Managing Partner, Thailand</i>	DLA Piper (Thailand) Ltd
2:45 – 3:15 pm	AFTERNOON TEA		
3:15 – 4:00 pm	Choosing Consultants for Engineering Claims	Anand Gnavello <i>Consulting Engineer</i>	Forensic Services Asia Pte Ltd
4:00 – 4:45 pm	Offshore Energy Claims – Oil and Gas Industry Losses	Chris Edwards <i>Partner</i>	Hill Dickinson LLP
6:30 – 10:30 pm	GALA DINNER		

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PROGRAMME

FRIDAY, 21 APRIL 2017			
TIME	ACTIVITY/TOPIC	SPEAKER	COMPANY
8:30 – 9:15 am	REGISTRATION		
Morning Sponsor: <i>Envista Forensics Pte Ltd</i>			
9:15 – 10:00 am	Piracy in SE Asia and Trends in Marine Claims – An Underwriter's Perspective	Jonathan Ranger <i>Principal Officer</i>	Munich RE Syndicate Singapore Pte Ltd
10:00 – 10:45 am	The Impact of Technology in Settling Claims	Bruce Swales <i>Managing Director</i> – <i>Asia Pacific</i>	Envista Forensics Pte Ltd
10:45 – 11:15 am	MORNING TEA		
11:15 – 12:00 pm	Current Economic Environment and Its Impact on Business Interruption and Stock Loss Calculations	Jeff Wong <i>Manager</i> Dan De Silva <i>Forensic Accountant</i>	Matson Driscoll & Damico Pte. Ltd. (MDD)
12:00 – 12:45 pm	Emerging Trends in Claims	Panel Discussion	
12:45 – 2:00 pm	LUNCH		
Afternoon Sponsor: <i>Steamatic</i>			
2:00 – 2:45 pm	<i>"No one can whistle a symphony. It takes an orchestra to play it"</i> – Better Property Loss Recovery by Engaging Everyone From the Very Start	Daniel Threlfall <i>General Manager</i> – <i>Major Projects</i>	Steamatic
2:45 – 3:30 pm	Mega Claims – the Risks, the Claims, the Consequences	Ian McWalter <i>Director</i>	FT Adjusting
3:30 – 3:45 pm	Convention Close & Presentations		
3:45 – 4:45 pm	POST CONVENTION DRINKS <i>Sponsored by: Steamatic</i>		

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ACC17 REGISTRATION

REGISTRATION FORM/ TAX INVOICE

PLEASE COMPLETE FORM IN BLOCK LETTERS. PAYMENT MUST ACCOMPANY REGISTRATION FORM.
FOR MULTIPLE REGISTRATIONS PLEASE COMPLETE SEPARATE SHEET FOR EACH DELEGATE.

DELEGATE DETAILS

Title: Mr Mrs Ms Dr

AICLA/MII/SCI Member

Non-Member

Surname: _____

Given name: _____

Position: _____

Organisation: _____

Address: _____

State: _____

Country: _____

Postcode: _____

Business phone: _____

Email: (confirmation will be sent to this address)

Preferred name on badge: _____

Dietary requirements: Halal Vegetarian Other please specify:

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ACC17 REGISTRATION

FULL CONVENTION REGISTRATION (19-20-21 APRIL)

COCKTAIL FUNCTION (Wed)

2 DAY CONVENTION (Thurs + Fri)

Convention Materials, Lunch and Refreshments both days

PLUS ONE GALA DINNER TICKET

Member
(AICLA, MII, SCI)

Non-Member

USD \$

USD \$

Early Bird (paid before 21 March 2017)

Individual registration

\$750

\$850

Multiple registration (3 or more from one company)

\$700

\$800

Standard (paid after 21 March 2017)

Individual registration

\$850

\$950

Multiple registration (3 or more from one company)

\$800

\$900

ONE DAY CONVENTION REGISTRATION

(Includes entry to the convention on either Thursday or Friday with Convention Materials, Lunch and Refreshments)

Thursday registration only

\$400

\$500

Friday registration only

\$400

\$500

OTHER OPTIONS

Additional tickets for colleagues or partners *(For multiple registrations please attach details of each attendee)*

Cocktail Function Only (Wednesday)

\$100

Name:

Convention Dinner Only (Thursday)

\$150

Name:

Dietary requirements: Halal Vegetarian Other please specify:

TOTAL AMOUNT PAYABLE

**COCKTAIL FUNCTION, CONVENTION & GALA DINNER
(AND ANY ADDITIONAL COCKTAIL OR DINNER TICKETS)**

TOTAL USD \$

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ACC17 REGISTRATION

PAYMENT DETAILS

OPTION 1

EFTPOS/ DIRECT CREDIT **Date payment made:** _____ / _____ / _____

Bank account: National Australia Bank
Bank address: Level 22, 100 Creek Street Brisbane Australia 4000
Account name: Australasian Institute Of Chartered Loss Adjusters (AICLA)
Account number: **AUILAUSD01** **Swift Code:** **NATAAU3302S**
Our address: AICLA, 2nd floor, 190 Edward Street Brisbane Australia 4000
Reference: Your name/company as per registration form

OPTION 2

CREDIT CARD **Visa** **Mastercard**

Card Number:

Cardholders Name: _____ **Card Expiry Date:** / /

Amount: _____ **USD** \$

Email: *(for payment receipt)* _____

Cardholders Signature: _____ **Date:** / /

ACCOMMODATION

For accommodation bookings please download the accommodation form and return directly to the Caravelle Saigon Hotel via email at rsvn@caravellehotel.com



[CLICK HERE TO DOWNLOAD ACCOMMODATION FORM](#)

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CANCELLATION AND SUBSTITUTION POLICY

- Cancellation in writing made before 03 April 2017
 - full refund less \$100 administration fee.
- Cancellations received after 03 April 2017 – no refund.
- In the event of a registrants inability to attend, a substitute delegate is welcome. Substitutions may be made at any time prior to 12 April 2017.

CHANGES TO THE PROGRAMME

- If necessary the organising committee reserve the right to alter the programme without prior notification to delegates.

ORGANISING COMMITTEE

Leon Briggs – Cunningham Lindsey NZ Limited, New Zealand

Michael Collins – Prominent Loss Adjusting Services, Australia

Jaye Kumar – VRS ANA, Australia

Budi Maharesi – McLarens, Indonesia

Tony Libke – Australasian Institute of Chartered Loss Adjusters, Australia

Dan De Silva – MDD Pte Ltd, Singapore

Dominic Tran – VietAdjusters JSC, Vietnam

TO CONFIRM YOUR REGISTRATION

Please complete the form with payment and return to:

Australasian Institute of
Chartered Loss Adjusters (AICLA)
GPO Box 1705,
Brisbane Qld 4001
Australia

Phone: +61 7 3229 6663

Fax: +61 7 3221 7267

Email: adminoffice@aicla.org